

BAKER BOYER NATIONAL BANK

ANNUAL

GIVING REPORT



2021



A Note From Our President

In 2021, I am proud to say that the Bank and its employees once again focused our efforts on helping the communities we serve weather through the COVID-19 storm. Although the economy continued to improve, there were many in our communities that needed additional support and assistance in this unprecedented time of hardship due to the Pandemic. Like we did in 2020, Baker Boyer helped the community by providing millions of dollars of low interest loans to businesses adversely affected by the Pandemic through the Paycheck Protection Program (PPP). These loans helped businesses adapt to the new realities of mask mandates, small group settings, outdoor eating, and every other kind of accommodation you can imagine.

Baker Boyer has committed itself to the communities we serve. In addition to our normal contributions to non-profits in our footprint, we contributed additional funds to put toward COVID-19 relief. These funds have gone to a myriad of services that our communities relied on heavily during the Pandemic, including food stability, the purchase of EpiPens for our vaccine clinics, domestic violence shelters, and social services in general. These non-profits have done an amazing job meeting the additional needs of our citizens during 2021.

Our health care workers had an especially difficult time during 2021. Because of that we provided meals to those working on the front lines during the Pandemic. These meals were our way of saying, "Thank you for everything you are doing to keep us healthy and safe."



Baker Boyer also received an award for innovation from one of our vendors. The 2021 FIS Impact Award was presented to Baker Boyer for the innovation we have shown and the implementation of our vision, giving us national recognition for our forward-looking implementation of new technology. This award came with a \$10,000 monetary recognition, which we proudly donated to a local non-profit that focuses on food security and numerous other services for those in need.

Our employees have also donated many hours to local non-profits. Whether it is serving on the boards of many organizations, cleaning the parks on a weekend or volunteering at their favorite charity, Baker Boyer employees have kept serving their communities through these hard times.

This Annual Giving Report is just a small representation of all that Baker Boyer does for our communities. Our commitment to assisting where we can so that all of us can grow and prosper together is the real reason we do what we do.



A handwritten signature in black ink, appearing to read "Mark H. Kajita". The signature is stylized and fluid.

Mark H. Kajita
President & CEO



Building Our Community Legacy

Each one of us at Baker Boyer is deeply committed to the communities we serve. Professionally, that means we do our best to create solutions uniquely tailored for our clients. Personally, that means we volunteer our time, lend our expertise, and donate funds to the organizations, programs, and events that make our community strong and vibrant.



LEGACY GIVING PROGRAM

Part of helping build local legacies is empowering people and organizations in the community to help them make a change for an impactful future. Every legacy has to start somewhere, and that often comes with initial large financial needs. The Legacy Giving Program is designed to help alleviate some of the costs of building a non-profit organization's legacy. This program was created as an opportunity for larger legacies to be built in the communities Baker Boyer serves (Walla Walla, Milton-Freewater, Tri-Cities, and Yakima) by providing financial support to help kick-start major community projects.



SPONSORSHIPS & DONATIONS

Baker Boyer receives requests for support from hundreds of organizations each year, and we are proud to assist many of them. Our emphasis is to support organizations and programs that strengthen the communities we serve through charitable gifts, sponsorships, and donations.



SCHOLARSHIPS & GRANTS

Baker Boyer's Trust Advisors administer several scholarship and grant programs. These support the community by offering funding for medical needs, education, and community enrichment opportunities.



VOLUNTEERING

Baker Boyer employees are dedicated to their communities and serve several organizations through volunteerism and board membership. In 2019, an official Volunteer Committee was established to organize future volunteering efforts on a larger scale.



HERE TO SERVE

2 0 2 1 H I G H L I G H T S

\$45,000 in Donations to Non-profits to Support Operational Costs

In response to the Pandemic and its continued impact on local non-profits, Baker Boyer announced \$45,000 in donations to organizations in Walla Walla, Milton-Freewater, Tri-Cities, and Yakima. This funding was directed toward the operational costs of these organizations as that has been a huge challenge for some. Baker Boyer is committed to giving back to the communities it serves and doing everything it can to support people, businesses, and non-profits through the Pandemic.

“We understand that the Pandemic has affected everyone, and certainly our critical non-profits that help some of the most in need. We are all in this together and everyone is hopeful that things will return to the new normal as soon as possible,” said Mark Kajita, Baker Boyer president and CEO.

Baker Boyer worked with local United Way representatives in Walla Walla, Tri-Cities, Milton-Freewater, and Yakima to determine the greatest need for the non-profits in each area. Many of these organizations are experiencing distinct challenges due to the Pandemic.

Recipients of Contributions



The Health Center provides mental health support for children in many schools in the Walla Walla area - \$10,000, Walla Walla



Lillie Rice Center provides employment and support services to individuals with developmental disabilities - \$10,000, Walla Walla



Milton-Freewater Neighborhood Senior Center provides discounted meals for seniors and runs the Meals on Wheels program to provide meals to seniors at home - \$5,000, Milton-Freewater



Wellness House offers free support services, education and resources to individuals facing life-threatening and life-challenging illnesses, from cancer to grief - \$10,000, Yakima



Voices for Children is dedicated to improving the lives of neglected and abused children in the foster care system - \$5,000, Yakima



Safe Harbor is a shelter for homeless teens ages 13-17 that provides counseling for substance abuse - \$5,000, Tri-Cities



Baker Boyer Employees Win Innovation Award & Donate Winnings

The IT Solutions team at Baker Boyer was selected as winner of a 2021 FIS Impact Award program. The annual program recognizes forward-looking organizations that use technology to enhance customer service and drive tangible business results. The IT Solutions team worked with Asset Management employees who created a two-way data integration, streamlining the process to open an account within minutes instead of hours. The goal of this automation was to create efficiencies for employees so they could better serve clients. For clients, the result was that the account opening experience was greatly improved.

Winning this award involved selecting a charitable organization to partner with in giving back to the community, one of Baker Boyer's greatest values. A donation of \$10,000 was awarded to Blue Mountain Action Council (BMAC), which serves southeastern Washington and provides several resources for those experiencing poverty. These funds allowed BMAC to offer financial foundation courses in English and Spanish, giving the community free access to personalized learning that helps teach the basics of financial independence.



Baker Boyer Leads Vaccination Efforts

Baker Boyer developed several initiatives to encourage employees and the community to consider getting vaccinated and create an impact in the fight against COVID-19.

“Our employees and leadership have worked hard throughout the Pandemic to educate both internally and externally on the health benefits of the vaccine and encourage those comfortable to get vaccinated with the goal of keeping our clients, employees, and the community as safe as possible,” said Baker Boyer President and CEO Mark Kajita.

Through education and sharing of resources, as well as two days of paid time off for employees who got the vaccine, Baker Boyer achieved an 88% vaccination rate by the end of 2021. In addition, Baker Boyer announced large cash drawings of several thousand dollars for achieving staff vaccine milestones of 75%, 80%, and 85%.

Baker Boyer Believes in The Power of Community Through Working Together

Here are some additional ways the company supported vaccination efforts in its surrounding communities:

Hosted a public vaccine forum open to the community where local health experts discussed the COVID-19 vaccine, its effectiveness, and the importance of herd immunity.

Created and shared a video with community leaders and members explaining the benefits of vaccination and increased risks for the unvaccinated.

Donated lunches to vaccine clinics to support the volunteer staff, as well as lunches to health care workers at hospitals in Walla Walla, Yakima, and the Tri-Cities.

Donated funds to purchase EpiPens for the Walla Walla Vaccine Clinic.

Baker Boyer employees volunteered their time at local vaccine clinics in support of the efforts to reach herd immunity and also providing an opportunity for employee bonding. Flexibility in scheduling for these efforts was provided by Baker Boyer, and the Bank also paid for some of the time.

Special Pandemic Response Funding in 2021

In response to the Pandemic and its continued impact on the most vulnerable in our communities, Baker Boyer chose to direct \$32,500 in funding from its Legacy Giving Grant Program to be distributed to non-profits and organizations in Walla Walla, Milton-Freewater, Tri-Cities, and Yakima. These donations focused on food insecurity, providing support to low-income individuals facing challenges of homelessness, access to healthcare, and those seeking refuge from domestic violence.

“COVID-19 has been particularly challenging for some of the most vulnerable in the communities we serve,” said Mark Kajita, Baker Boyer President and CEO. “Baker Boyer cares deeply about our communities and we want to do our part in helping everyone get through this unfortunate pandemic.”

This brings the total of additional contributions made to support those impacted by the pandemic from Baker Boyer to more than \$142,000 since it started.

Recipients Of Contributions Made In 2021:

Walla Walla

BMAC Food Bank — \$5,000 to support its collection, storage, and distribution of food throughout the Walla Walla Valley.

Helpline — \$1,400 to support of emergency social services for low-income and homeless households in Walla Walla County.

Vaccine Clinic — \$1,000 to purchase lunches from local restaurants for those volunteering their time to get our communities safely vaccinated.

Walla Walla County Department of Community Health— \$5,600 to purchase EpiPens to have onsite at the vaccine clinics.

Milton-Freewater

Home Delivered Meals Program (CAPECO) — \$2,500 to support seniors receiving home-delivered meals.

Yakima

YWCA — \$3,000 for its Domestic Violence Shelter needed to keep operations stable with increased demand for its services and PPE.

People for People Meals on Wheels — \$4,000 to help provide meals to seniors who are isolated at home.

Yakima Rotary Food Bank – \$700 to support its collection, storage, and distribution of food throughout the Yakima Valley.

Vaccine Clinic – \$300 for lunches provided to volunteers.

Tri-Cities

Second Harvest — \$5,000 to support increased need for food assistance, including specific programs such as the Hanford Feeding Families Fundraiser and Red Nose Day (in addition to the \$5,000 donated earlier in the year).

Grace Clinic — \$2,500 to support the volunteers and staff that provide medical, dental, and mental health services to low-income uninsured residents of Benton and Franklin counties.

EMPLOYEES GIVE BACK



Park Cleanup

At the beginning of the summer, Baker Boyer employees got a chance to come together outdoors to clean up our community parks in Walla Walla, Yakima, and the Tri-Cities. It was the first organized volunteer event since the beginning of the Pandemic. “Since the Pandemic hit, we hadn’t been able to get together as a group, and it was great to come together in giving back to the community,” said Sean Haselrig, Investment Advisor.

Employees had the opportunity to bring family members to join in the cleanup efforts, which was rewarding for Mistee Verhulp, Family Advisor. “One of the things I personally love is that Baker Boyer has events like this where we can bring our family members. I was able to bring my sons and husband and pass that sense of community on to that next generation,” she said. In total, 90 employees and family members made an investment and gave back to their community, a value that is at the core of Baker Boyer.

Baker Boyer Starts Financial Literacy Program In Local Schools

Baker Boyer has partnered with EVERFI to provide a digital financial education program that teaches students how to make wise financial decisions to promote financial well-being over their lifetimes. Baker Boyer has also partnered with several local schools across Eastern Washington to bring an immersive digital environment to the classroom, which allows students to bring relevant financial education objectives to life. This enables them to accelerate their financial understanding with problem-solving, self-reflection and digital games that provide real-life scenarios for practice. Baker Boyer will award three scholarships, annually, in the amount of \$1,000 per scholarship.



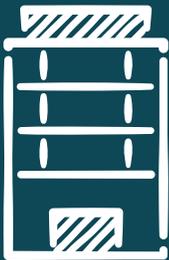
CORPORATE GIVING

2021 YEAR IN REVIEW



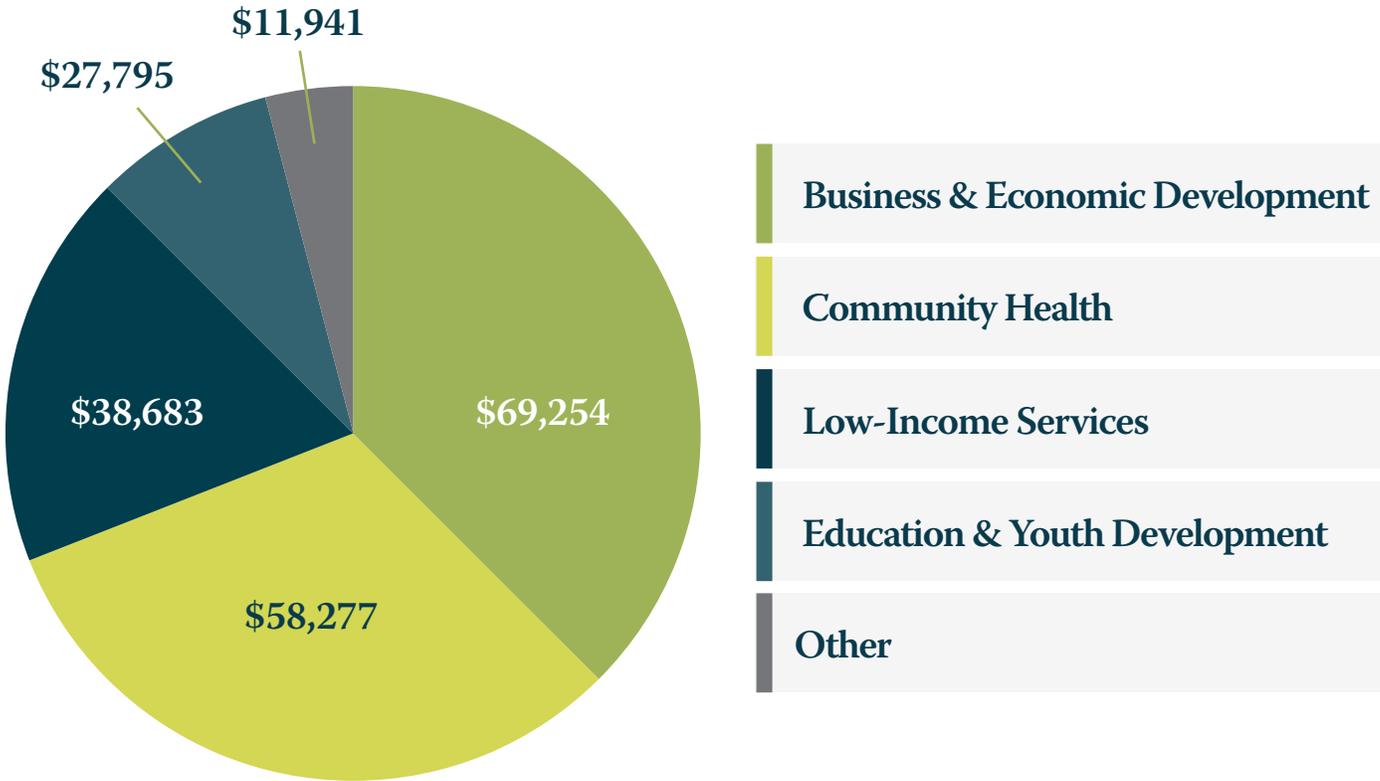
\$205,000+

Baker Boyer's corporate gifts to community non-profit and civic organizations, programs, and events totaled more than \$205,000 in 2021.



61

Baker Boyer made charitable gifts and sponsorships to 61 organizations last year.



ORGANIZATIONS

S U P P O R T E D I N 2 0 2 1

Walla Walla Valley

Big Blue Booster Club	Helpline Walla Walla	Vital Winery
Blue Mountain Action Council	Lillie Rice Center	Walla Walla Association of Realtors
Blue Mountain Therapeutic Riding	Longmire Ranch	Walla Walla Clinic
Bluewood Alpine Race Team	Mercy Corps Northwest	Walla Walla Community College Foundation
Boy Scouts – Troop 305	Milton-Freewater Farmers Market	Walla Walla County Cattlemen's Association
CAPECO	Milton-Freewater Neighborhood Senior Cntr:	WW County Department of Community Health
College Place Senior Event	Pacific Little League	Walla Walla Frontier Days
Community Council	Pioneer People	Walla Walla Valley Academy
Community Development Partnership	Providence St. Mary Foundation	WW Valley Chamber of Commerce
DeSales Booster Club	Providence St. Mary Medical Center	Wheatstock
Fort Walla Walla Museum	The Health Center	Whitman College
Friends of Children of Walla Walla	United Way of the Blue Mountains	

Tri-Cities

Alzheimer's Association	Heads Up Tri-Cities	Tri-City Regional Chamber of Commerce
Blue Mountain Council	Kadlec Regional Medical Center	Tri-City Spartans Baseball
Boys & Girls Clubs of Benton & Franklin Counties	Kamiakin High School	Tri-State Steelheaders
Emmaus Counseling Center	Kennewick High Athletic Booster Club	United Way of Benton & Franklin Counties
Grace Clinic	Safe Harbor Support Center	
	Second Harvest	

Yakima

Heritage University	Wellness House	Yakima Rotary Trust
People for People	Yakima and Selah Neighbors' Network	Yakima Valley Memorial Hospital
Tieton Village Health Mart Pharmacy	Yakima County Development Association	Young Women's Christian Association
Voices for Children Foundation	Yakima Rotary Food Bank	

LOCATIONS

MAIN OFFICE

7 W. MAIN STREET
WALLA WALLA, WA 99362

EASTGATE BRANCH

1931 E. ISAACS
WALLA WALLA, WA 99362

PLAZA BRANCH

1530 PLAZA WAY
WALLA WALLA, WA 99362

MILTON-FREEWATER BRANCH

320 N. COLUMBIA
MILTON-FREEWATER, OR 97862

YAKIMA FINANCIAL CENTER

921 SEATTLE SLEW RUN
YAKIMA, WA 98908

KENNEWICK OFFICE

1149 N. EDISON STREET
KENNEWICK, WA 99336





TO LEARN MORE VISIT

bakerboyer.com/communityimpact